

Terms & Conditions – Happy Place to Create

1. Applicability

These terms apply to all workshops, activities, kids' parties, product sales and collaborations organized by Happy Place to Create by Presents from Pascale.

2. Booking & Payment

Bookings are confirmed once payment has been received. After registering, you will receive a confirmation with payment details.

3. Cancellation by the participant

- Cancel up to 7 days before the workshop for a full refund.
- Cancel between 7 and 2 days before: 50% refund.
- Cancel within 48 hours or no-show: no refund.
- Can't make it? You're welcome to send someone else in your place.

4. Cancellation by Happy Place to Create

If a workshop cannot go ahead (for example due to low participant numbers or unforeseen circumstances), you may choose a new date or receive a full refund.

5. Kids' Parties

During children's parties, parents/guardians remain fully responsible for the children at all times. Happy Place to Create provides creative guidance but is not responsible for childcare or supervision.

6. Liability

Participation is at your own risk. Happy Place to Create is not liable for loss, damage or injury during workshops or parties. All tools and materials are used with care, but participants are responsible for their proper use.

7. Happy Hearts & Product Sales

Handmade items are non-returnable. Exchanges are possible only if the product is unopened, in its original packaging, within 7 days and with proof of purchase. Small variations are part of the handmade character of our items.

8. Creative Property

All designs, patterns, illustrations and concepts remain the property of Presents from Pascale. Happy Hearts are personal creations meant for joy and gifting – not for commercial reproduction or resale.

9. Privacy & Photos

Photos may be taken during workshops for use on our website or social media. If you prefer not to appear in photos, please let us know beforehand. Personal details are handled confidentially and only used for communication regarding workshops or orders.

10. Other Provisions

All listed prices are introductory prices (valid until December 2025). Regular prices apply from January 2026. Prices and durations may be adjusted; the most up-to-date information is always available on our website. These terms are governed by Dutch law. Questions or concerns? Please reach out – we're here to help.