

Terms & Conditions – Happy Place to Create by Presents from Pascale

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General

These terms and conditions apply to all workshops, studio activities, and sales of products by Happy Place to Create by Presents from Pascale, based in Haarlem, The Netherlands. By participating in a workshop or purchasing a product, you agree to these terms.

1. Workshops & Studio

1.1 Registration and payment - Registration for a workshop takes place via the website or by email (no telephone reservations). - Participation is only confirmed after full payment is received. - Workshops are paid in advance by bank transfer, unless otherwise agreed. 1.2 Cancellation by participant - Free cancellation is possible up to 48 hours before the start of the workshop. - If cancelled less than 48 hours in advance, no refund will be given. - You may transfer your spot to someone else at any time. 1.3 Cancellation by the studio - If Happy Place to Create must cancel a workshop (for example due to illness or too few participants), you will receive a full refund or may reschedule free of charge. 1.4 Participation at your own risk - Participation in workshops and the use of materials is at your own risk. - Happy Place to Create is not liable for any damage, loss, or injury occurring during the workshop or on studio premises. 1.5 Use of photos - Occasionally, photos are taken during workshops for use on social media or the website. - If you prefer not to be photographed, please let us know in advance.

2. Product Sales (in-studio, on location, online)

2.1 Payment methods - In-studio: via Tikkie or cash. - On location (e.g. café): via QR code or Tikkie. - Online sales (such as Etsy): via the payment methods offered by the platform. - Orders are shipped only after full payment has been received. 2.2 Returns & exchanges - Handmade products such as Happy Hearts are non-returnable. - Exchanges are only possible in the studio, and only if the product is unopened, undamaged, and in its original packaging. 2.3 Shipping - Products are carefully packaged and shipped via PostNL or another provider. - Shipping costs will be communicated in advance. - Happy Place to Create is not responsible for delays or damage during transport.

3. Intellectual Property

- All designs, patterns, illustrations, concepts, and texts of Happy Hearts and Miss Stitch remain the property of Presents from Pascale. - It is not permitted to commercially reproduce, sell, or offer my designs under another name. - During workshops, you are of course welcome to be inspired — but not for commercial resale.

4. Privacy

- Personal data is used solely to process your order or workshop participation. - Data is never shared with third parties unless legally required.

5. Force Majeure

- Happy Place to Create is not liable for failure to meet obligations due to force majeure, such as illness, fire, power outages, or other unforeseen circumstances.

■ Warm note: At Happy Place to Create, everything is about joy, connection, and creativity. These terms are not here to take away the fun — they are simply to ensure that all agreements are clear for everyone.